

Agustín Tardella

IT Systems Analyst | Data Scientist

[LinkedIn](#) | [GitHub](#) | [Portfolio](#)

Córdoba, Argentina | (+54) 351 3148931 | agustintardella7@gmail.com

PROFESSIONAL SUMMARY

IT Support Analyst, Data Scientist, and Web Developer with experience troubleshooting technical issues, maintaining systems, and analyzing data. Skilled in incident management, experienced with enterprise software (PLM), and building solutions with Python, R, SQL, and C#. Strong communication skills working with technical clients and international teams, using English in professional settings.

EDUCATION

IT Systems Analyst (Analista Universitario de Sistemas Informáticos)

Universidad Nacional de Córdoba (2023 – Present)

WORK EXPERIENCE

IT Support Analyst — Descar Argentina SRL (2025 – 2026)

- Technical support for external clients and engineering teams using PLM software (Teamcenter, NX, Solid Edge).
- Incident management through an ERP system (Odoo), including logging, tracking, and documenting resolution steps.
- Troubleshooting of hardware, software, and operating system issues.
- Case and solution documentation in Polarion, meeting metrics under ISO 9001 quality standards.
- Development and maintenance of internal systems with C# and SQL.
- Data analysis with Python (Pandas, NumPy, Seaborn).
- Communication with clients and Siemens' technical team.

Technical Support — Konecta (2023)

- Customer service and support using CRM, with case logging and tracking.
- Troubleshooting of technical issues and FTTH internet connectivity via CRM.
- Network diagnostics (IP, fiber optics, HFC, firewalls).
- Assistance with technical and billing inquiries.

Administrative & IT Support — Ministry of Cooperatives and Mutuels (2020 – 2022)

- Comprehensive management and control of assembly documentation (digital and physical) and financial statements in the Oversight Area.
- Advisory support for cooperatives and mutuels on administrative processes and document handling.
- User assistance with the adoption of digital tools, writing guides, and campaigns using institutional email.
- Support for the implementation of an institutional system under development, including data entry and validation.
- Participation in functional testing of the system, identifying bugs and reporting requirements.

- Collaboration with the systems team on design, testing, and database management for the portal integrated with Ciudadano Digital.

Administrative Assistant — Estudio Jurídico HTP (2017 – 2019)

- Preparation of legal documents and procedure management.
- Web development of [CoopLegal](#).

TECHNOLOGIES

- SQL Server, Excel, Odoo (ERP), CRM
- Python, R, C#, JavaScript | Pandas, NumPy
- Operating systems, Linux, Networking (FTTH, HFC, IP, Firewalls)

CERTIFICATIONS

- Data Science Diploma | Mundos E – Facultad de Ciencias Exactas, Físicas y Naturales (2024-2025)
- AI with Python Diploma | CUDI UTN (2024)
- Web Programming and Design | Instituto Educativo Económico Nacional, Resistencia, Chaco (2022)
- Frontend Development with React | UTN - FRC (2023)
- Intermediate Excel | Virtual Campus – Universidad Nacional de Córdoba (2023)